NAVIGATING THROUGH A POTENTIAL SUPPLY ISSUE





Stock Management

- Check stock across all hospital locations
- Correct any discrepancies in pharmacy stock control system
- Check if alternative strength/form can be supplied from local stock

Central Resources



- Medicines Supply Tool (https://www.sps.nhs.uk/home/tools/medicine s-supply-tool/)
- MPSC Supply Issues Report (contracted lines only)

Manufacturers



- Check Pharma Company websites, some publish supporting information on their pages
- Contact Customer Services at Pharma Company to ascertain
 - Their stock position
 - Resupply position
 - Depot replenishment schedule
 - Is stock available direct from manufacturer

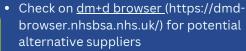
Wholesalers



- Contact Customer Service or Account Manager
 - May be a restocking issue
- Check websites
 - Non contracted alternatives
 - Consider search by brand names
 - Consider search by GTIN or PIP Codes
- Check retail wholesalers e.g. Sigma
- Check if available direct from Alloga / Movianto

Other options

- Check Vend on Rx-Info
- Check for parallel imports





If resupply date at the distributor takes you into an OOS position,

- Contact commercial Specials manufacturers*
- Check Pro-File (https://www.pro-file.nhs.uk/) for alternatives*
- Check with importers*
- * Escalate to Regional Team if sourcing unlicensed medicine

ESCALATION IF ACTIONS ABOVE DO NOT RESOLVE SUPPLY ISSUE





Contact your Regional SPS Procurement Team

pharmacy procedures in communicating / managing supply issues

Follow local

Contact detail: james.kent@nhs.net tracy.mcmillan2@nhs.net

Provide with key information including:

- Name, Strength, Form Share any intel gathered to date e.g.
- Checked on Medicines Supply Tool (SPS), MPSC Supply Issues Report
- Wholesaler depot
- Any resupply information suggested and source
- Urgency of request

