

NAVIGATING THROUGH A POTENTIAL SUPPLY ISSUE

Stock Management

- Check stock across all hospital locations
- Correct any discrepancies in pharmacy stock control system
- Check if alternative strength/form can be supplied from local stock

Central Resources

- Medicines Supply Tool (<https://www.sps.nhs.uk/home/tools/medicines-supply-tool/>)
- MPSC Supply Issues Report (contracted lines only)

Manufacturers

- Check Pharma Company websites, some publish supporting information on their pages
- Contact Customer Services at Pharma Company to ascertain
 - Their stock position
 - Resupply position
 - Depot replenishment schedule
 - Is stock available direct from manufacturer

Wholesalers

- Contact Customer Service or Account Manager
 - May be a restocking issue
- Check websites
 - Non contracted alternatives
 - Consider search by brand names
 - Consider search by GTIN or PIP Codes
- Check retail wholesalers e.g. Sigma
- Check if available direct from Alloga / Movianto

Other options

- Check Vend on Rx-Info
- Check for parallel imports
- Check on [dm+d browser](https://dmd-browser.nhsbsa.nhs.uk/) (<https://dmd-browser.nhsbsa.nhs.uk/>) for potential alternative suppliers

If resupply date at the distributor takes you into an OOS position,

- Contact commercial Specials manufacturers*
- Check Pro-File (<https://www.pro-file.nhs.uk/>) for alternatives*
- Check with importers*

* Escalate to Regional Team if sourcing unlicensed medicine

ESCALATION IF ACTIONS ABOVE DO NOT RESOLVE SUPPLY ISSUE



Provide with key information including:

- Name, Strength, Form
- Share any intel gathered to date e.g.
 - Checked on Medicines Supply Tool (SPS), MPSC Supply Issues Report
 - Wholesaler depot
 - Any resupply information suggested and source
 - Urgency of request

Follow local pharmacy procedures in communicating / managing supply issues

Contact your Regional SPS Procurement Team

Contact detail:
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