

Navigating potential supply issues

Stock Management



- check stock across all hospital locations
- correct any discrepancies in pharmacy stock control system
- check if alternative strength, form can be supplied from local stock

Central Resources



- Medicines Supply Tool (SPS)
- MPSC Supply Issues report (contracted lines only)

Manufacturers



- check pharma company websites, some publish supporting information on their pages
- contact customer services at pharma company to ascertain
 - their stock position
 - resupply position
 - depot restocking schedule
 - is supply available direct from manufacturer

Wholesalers



- contact customer services or account manager
 - could be a restocking issue
- check websites
 - non-contracted alternatives
 - consider search by brand names
 - consider search by GTIN, EAN or PIP codes
- check retail wholesalers e.g. Sigma
- check if available direct from Alloga or Movianto

Final options



- check Vend on Rx-Info
- check for parallel imports
- check on dm+d browser

If resupply date at wholesaler will result in a zero stock position you may need to consider:

- sourcing a commercial special*
- check Pro-File for alternatives*
- check with importers*

* Escalate to Regional Team if sourcing unlicensed medicine

Escalation to SPS procurement team



Contact your Regional
SPS Procurement Team

Follow local
pharmacy
procedures in
communicating and
managing supply
issues

Contact details:

James Kent, Lead RPPS
james.kent@nhs.net
Tracy McMillan,
Associate RPPS
tracy.mcmillan2@nhs.net

Provide key information
including:

- name, form, strength

Share any intel gathered to date
such as

- checked on Medicines Supply Tool (SPS), MPSC Supply Issues report
- wholesaler depot
- any resupply information suggested and source
- urgency of request