

# Navigating potential supply issues

## Stock Management



- check stock across all hospital locations
- correct any discrepancies in pharmacy stock control system
- check if alternative strength, form can be supplied from local stock

## Central Resources



- Medicines Supply Tool (SPS)
- MPSC Supply Issues report (contracted lines only)

## Manufacturers



- check pharma company websites, some publish supporting information on their pages
- contact customer services at pharma company to ascertain
  - their stock position
  - resupply position
  - depot restocking schedule
  - is supply available direct from manufacturer

## Wholesalers



- contact customer services or account manager
  - could be a restocking issue
- check websites
  - non-contracted alternatives
  - consider search by brand names
  - consider search by GTIN, EAN or PIP codes
- check retail wholesalers e.g. Sigma
- check if available direct from Alloga or Movianto

## Final options



- check Vend on Rx-Info
- check for parallel imports
- check on dm+d browser

If resupply date at wholesaler will result in a zero stock position you may need to consider:

- sourcing a commercial special\*
- check Pro-File for alternatives\*
- check with importers\*

\* Escalate to Regional Team if sourcing unlicensed medicine

## Escalation to SPS procurement team



Contact your Regional  
SPS Procurement Team

### Contact details:

Jackie Eastwood,  
Lead RPPS

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Daniel Johnson,  
Associate RPPS

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Follow local  
pharmacy  
procedures in  
communicating and  
managing supply  
issues

Provide key information  
including:

- name, form, strength

Share any intel gathered to date  
such as

- checked on Medicines Supply Tool (SPS), MPSC Supply Issues report
- wholesaler depot
- any resupply information suggested and source
- urgency of request