

Navigating potential supply issues

Stock Management

- check stock across all hospital locations
- correct any discrepancies in pharmacy stock control system
- check if alternative strength, form can be supplied from local stock



Wholesalers

- contact customer services or account manager
 - could be a restocking issue
- check websites
 - non-contracted alternatives
 - consider search by brand names
 - consider search by GTIN, EAN or PIP codes
- check retail wholesalers e.g. Sigma
- check if available direct from Alloga or Movianto



Central Resources

- Medicines Supply Tool (SPS)
- MPSC Supply Issues report (contracted lines only)



Manufacturers

- check pharma company websites, some publish supporting information on their pages
- contact customer services at pharma company to ascertain
 - their stock position
 - resupply position
 - depot restocking schedule
 - is supply available direct from manufacturer



Final options

- check Vend on Rx-Info
- check for parallel imports
- check on dm+d browser



If resupply date at wholesaler will result in a zero stock position you may need to consider:

- sourcing a commercial special*
- check Pro-File for alternatives*
- check with importers*

* Escalate to Regional Team if sourcing unlicensed medicine

Escalation to SPS procurement team



Contact your Regional SPS Procurement Team

Contact details:

Alison Ashman, Lead RPPS
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Follow local pharmacy procedures in communicating and managing supply issues

Provide key information including:

- name, form, strength

Share any intel gathered to date such as

- checked on Medicines Supply Tool (SPS), MPSC Supply Issues report
- wholesaler depot
- any resupply information suggested and source
- urgency of request